

TWO-FACTOR AUTHENTICATION (2FA)

VSU Information Technology (IT) implements an advanced security method known as Two-Factor Authentication (2FA) that provides you with a two-step verification process for accessing your VSU online accounts through MyVSU and OneUSG. 2FA helps protect your identity and safeguard sensitive academic, human resources and financial records, and has become a cybersecurity best practice among other higher education institutions, online organizations and banking institutions.

What you need to know

1. VSU IT will enroll your MyVSU and OneUSG account into the 2FA system for you. Prior to your enrollment, you will receive an additional instructional message from itworkgroupsys@valdosta.edu with the subject line of "Welcome to Two-Factor Authentication."
2. After your initial enrollment, you will be prompted to configure your 2FA settings the next time you log in to the MyVSU Portal.
3. You can at any time visit the 2FA Management Portal to change any of your settings: <https://2fa.valdosta.edu>
4. For the **first seven (7) days** after you are enrolled, you will be prompted to authenticate your login to MyVSU using the 2FA method when you are using a hard-wired computer on campus.
5. After the initial enrollment phase, 2FA will not be enforced on MyVSU when you are connected to a hard-wired computer while on campus except for when logging into OneUSG.
6. 2FA is enforced on OneUSG for all login attempts and when you are using a device connected to VSU WiFi or when you are off-campus.
7. 2FA is enforced on all VSU faculty, staff, and student employees without opt-out option.

What's good to know

- You do not have to use your personal cell phone if you do not wish. You have three primary options to be contacted to validate your account: [mobile app](#) (up to 3 devices), phone (landline or cell), or text messages. You will have to set up at least one of those options. Afterwards, if you do not want to or cannot be contacted using any one of those three methods, do this:
 - a. Attempt to login using one of three primary methods; wait 60 seconds to be prompted to choose a different verification method > select to answer your security questions. The security questions method is not a default or primary option.
- In total, you have four options to verify that you are indeed the person trying to log in to your MyVSU account.
- Tip: Once logged in, keep your MyVSU window open/minimized until you are ready to close out completely to avoid having to repeatedly authenticate when off-campus or using VSU WiFi.

Need help?

Visit www.valdosta.edu/administration/it/helpdesk/2FA.php

Call VSU Solutions Center at 229.245.4357 (HELP) for setup assistance or a one-time login pass.

Email mfait@valdosta.edu if you have additional questions or concerns.