

Registration Error Messages: What They Mean and How to Fix Them

- *“When I tried to register, Banner said that my **enrollment status prohibits registration**. What does this mean?”*

The ‘enrollment status prohibits registration’ message generally refers to the advising flag. The advising flag must be set by the advisor (in the department of your major) before registering for classes.

- *When I tried to register for classes, the computer said **my account has been disabled**. What do I need to do?”*

Banner accounts become disabled when the banner password or user id is entered numerous times incorrectly. Contact the Helpdesk at helpdesk@valdosta.edu to have your account reset.

*The web will not let me add a class. It says “**Prerequisite Error/Test Score Error**”. What does this mean?”*

This message means the student may not have taken the course needed to move on to the course they are trying to add. For example, to take MATH 1113, MATH 1112 is required first. Students will need to contact their advisor for assistance (selecting another course) or contact the department the course is offered through for a registration override.

- *“When I tried to register for classes the web said **I could not register today**. What does that mean?”*

The first 4 days of early registration are prioritized by classification. Graduate students and seniors register on the first day; juniors start the following day, then sophomores, and then freshmen. *Remember that classification is based on completed earned hours, not what the student is currently enrolled in. Seniors-90 or more hours, Juniors-60-89, Sophomores-30-59, & Freshman-0-29.

- *The web said that my **academic standing prohibits registration**. What do I need to do?”*

This message usually means the student is on academic suspension or has not been dismissed from the Graduate School. Undergraduate students will need to complete a readmission form with the Registrar Office. Graduate students should contact the Graduate School for more information.

- **Other Codes:** **SR**-student restriction (check registration status; generally refers to advising flag or financial/academic holds. **NR**-Not Available (general refers to campus restriction-Kings Bay classes) **Major Restriction** –courses restricted to students who are not officially declared to be in a specific major. Make sure you have been fully admitted to your program (examples – ECEX, MGEX, SEDX, BAFI, BAAC, BAMG, or PNUR are pre-major codes. You are not fully admitted to the major if your major is listed in a similar format.